

Southern Eye Physician's Center, LLC.
Southern Eye Surgery Center, LLC
JOINT NOTICE OF PATIENT RIGHTS AND RESPONSIBILITIES

A patient (and/or their representative) has the right to:

- Be treated with respect, consideration, and dignity and provided appropriate privacy.
- Be assured that disclosures and records are treated confidentially in accordance with laws pertaining to privacy and security of individually identifiable health information (45 CFR parts 160 & 164).
- Patients are given the opportunity to approve or refuse their release, except when release is required by law.
- Be provided, to the degree known, complete information concerning their diagnosis treatment, and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Be given the opportunity to participate in decisions involving their health care, except when such participation is contraindicated for medical reasons.
- Refuse to participate in experimental research.
- Change their provider if other qualified providers are available.
- Be assured that marketing or advertising regarding the competence and capabilities of the organization is not misleading to patients.
- Exercise rights with no fear of discrimination and reprisal.
- Be fully informed about a treatment or procedure before it is performed.
- Be assured that if patient is adjudged incompetent be represented by a state appointee. If not adjudged incompetent, patient's appointee may act as their representative.
- Patients have a right to personal privacy and care in a safe setting, free from abuse and harassment.
- File a verbal or written grievance regarding treatment or care that is (or fails to be) furnished to:
 - Administrator, 1420 South 28th Ave, Hattiesburg, MS 39402-3107; 601-264-3937.
- File a complaint with:
 - MS State Department of Health, Bureau Director of Health Facilities Licensure and Certification, P.O. Box 1700, Jackson, MS 39215-1700; 601-362-2194; 1-800-227-7308; and/or
 - Medicare Beneficiary Ombudsman; www.medicare.gov; www.cms.hhs.gov/center/ombudsman; 1-800-633-4227.

Patient's responsibilities:

- Provide complete and accurate information to the best of their ability about their health, medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- Follow the treatment plan prescribed by their provider.
- Provide a responsible adult to transport them from the facility and remain with them for the time required by their provider.
- Accept personal financial responsibility for any charges not covered by their insurance.
- Be respectful of health care providers and staff, as well as other patients.

Additional information:

- For after hour and emergency care call 911 or 601-264-3937.
- Please ask the receptionist to direct you to the right person for questions concerning our services, fees and payment policies.
- You may also visit our website at www.SouthernEyeCenter.com to find out more about our physicians, their credentials and the services we provide.
- Southern Eye Physician's Center, LLC, and Southern Eye Surgery Center LLC, are owned by Dr. Jaime Jiménez, Dr. Lynn McMahan and Dr. Kiper Nelson.

Advance directives

- The *Patient Self Determination Act of 1990 (Act)* is a federal law which imposes on the state and providers of health care certain requirements concerning advance directives, the *Act* can be found at www.msdc.state.ms.us.
- As a matter of conscience, Southern Eye Surgery Center will not honor any advance directive that will not allow resuscitation. Any patient requiring resuscitation will be transferred to a hospital. The hospital can determine when to implement the advance directive once the patient or others notify the hospital of it.